

Interim Customer Update



Sydney, Australia. November 18, 2008. IPSTAR Australia Pty Limited ("IPSTAR"), the Australian subsidiary of THAICOM Public Company Limited, Asia's leading commercial satellite operator and the operator of the IPSTAR satellite broadband system, today announced that it has launched a new service for the direct provision of products and services to end users who are unable to obtain Satellite Internet Access from their existing telecommunications supplier using IPSTAR compatible Customer Premises Equipment installed at their premises. The new "direct" service will be provided directly by IPSTAR to eligible end users.

Park Boonyubol, General Manager of IPSTAR explained that "IPSTAR has for approximately the last month been able to assist disconnected end users where possible by providing them with a free temporary interim connection to the Internet. The purpose of the interim service was to ensure continuity of internet connectivity, during which time end users can assess their options. For end users whose interim service will shortly conclude, we expect that they will choose to either sign up to our new "direct" service, or obtain services through another of our service providers. Of course, there is no obligation on the end users to remain on our network."

"Our primary focus for the last 30 days has been on helping the end users. We think in most cases we managed to minimise any inconvenience that may be caused to them by disconnection from the Internet." said Boonyubol.

"For any interim service users who would like to find out more, I advise them to look at our sign up website www.ipstar.com.au/helpme."

The permanent service can be activated by end users connecting to IPSTAR's Sign Up / Call back website at www.ipstar.com.au/helpme or <http://helpme.ipstar.com.au> with their existing IPSTAR-compatible customer premises equipment and is subject to the terms and conditions of IPSTAR's Standard Form of Agreement.

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For more information, please visit our website www.ipstar.com.au

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